

Total No. of Questions : 6]

SEAT No. :

[Total No. of Pages : 2

P-5721

[6103]-313

S.Y. LL.M. (Business Law)

304 : CONSUMER LAW

(2014 Pattern) (Semester - III) (CBCS) (Paper - Cluster - II)

Time : 3 Hours]

[Max. Marks : 50

Instructions to the candidates:

- 1) Question No 1 is compulsory. It carries 14 marks.
- 2) Out of remaining attempt any three. It carries 12 marks each.

Q1) Write detailed notes on (any two) :

- a) District Consumer forum
- b) Caveat Emptor
- c) Medical Negligence

Q2) Comment on "E-commerce would expand in the near future". And Write a detail note on struggle of Consumer law with new avenues of E commerce and online shopping.

Q3) Explain the procedure along with the jurisdiction provision of state commission and National commission under Consumer Protection law.

Q4) Discuss in detail the development of consumer protection law in light of Consumer protection movement in Indian History.

Q5) Explain the rights of consumers under International law and Indian laws.

Q6) In case of conflict between two legislation, the law having overriding effect will prevail in light of the statement examine the conflict of consumer protection law with various other laws.

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P.T.O.

Total No. of Questions : 6]

P1709

[6013]-34

S.Y. LL.M.

BUSINESS LAW

304 : Consumer Law

(2014 Pattern) (Credit System) (Semester -III)  
(Specialisation Cluster - II)



APR 2023

SEAT No. :

[Total No. of Pages : 2

Time : 3 Hours]

Instructions to the candidates:

[Max. Marks : 50

- 1) Question No.1 is Compulsory, It carries 14 marks.
- 2) Out of the remaining attempt any three. Each carries 12 marks.

Q1) Write detailed notes on (any two)

- a) Consumer Protection Council.
- b) Constitution of State Commission.
- c) Misleading Advertisements.

Q2) What are the new provisions introduced in consumer protection Act, 2019?

Q3) Discuss the historical development of Consumer protection law in India with reference to judicial interpretation and explain the various laws dealing with consumer Complaints?

Q4) Explain the meaning and instances of deficiency of Negligence in services and kinds of negligence under Consumer protection act.

Q5) Explain the consumer dispute redressal agencies with special reference to national commission establishment composition and jurisdiction.

Q6) Discuss in detail about the jurisdiction and powers of the district commission and the procedure it is required to follow.



P.T.O.

Nov.-2022

Total No. of Questions : 6]

SEAT No. :

[Total No. of Pages : 2

PA-4037

[5934]-304

S.Y. LL.M.

**BUSINESS LAW (Cluster-II)**

**304 : Consumer Law**

**(2014 Pattern) (Credit System) (Semester - III)**

*Time : 3 Hours]*

*[Max. Marks : 50*

*Instructions to the candidates:*

- 1) *Question No. 1 is compulsory. It carries 14 Marks.*
- 2) *Out of the remaining attempt any three. Each carries 12 marks.*

**Q1) Explain in brief the important features of the Consumer Protection Act, 2019? [14]**

**Q2) “Modern State functions as the protector or dispenser of social service, industrial manager, economic controller and as arbitrator, and has to take within its functional ambit the protection of consumer.” In the light of the above statement explain as to how the Consumer Protection Act has helped in the development of consumer jurisprudence in India. [12]**

**Q3) What Consumers Rights are guaranteed under Consumer Protection Act? [12]**

**Q4) What is Central Consumer Protection Authority (CCPA)? Explain the powers and functions of CCPA. [12]**

**Q5) Elucidate the conflict between Consumer Protection Act and other enactments with the help of relevant provisions. [12]**

**Q6) Critically analyze the role of consumer Dispute Redressal Agencies constituted under the consumer Protection Act. [12]**



*P.T.O.*

Apr.-2022

Total No. of Questions : 6]

SEAT No. :

P4005

[Total No. of Pages : 2

[5847]-314

LL.M. (Semester - III)

CLUSTER - II (Business Law)

304 : Consumer Law

(2014 Pattern) (Credit System)

*Time : 3 Hours]*

*[Max. Marks : 50*

*Instructions to the candidates:*

- 1) *Question No. 1 is compulsory. It carries 14 marks.*
- 2) *Out of the remaining attempt any three.*
- 3) *Figures to the right indicate full marks.*

**Q1)** Write Detailed Notes (Any two) :

**[14]**

- a) Defect in Goods & Service
- b) Consumer Complaints
- c) State Commission

**Q2)** Explain the meaning and instances of Negligence in services and kinds of Negligence under Consumer Protection Act.

**[12]**

**Q3)** Explain the unfair trade practice with reference to Consumer Protection Act and remedies available to the Consumer.

**[12]**

**Q4)** State the functions and powers of the Consumer Dispute Redressal Agencies.

**[12]**

**P.T.O.**

**Q5)** Explain the consumer rights in India? Support your answer with the important judicial interpretations. **[12]**

**Q6)** What is Negligence? Discuss the various challenges to prove Medical Negligence under the Consumer Protection Act. **[12]**



Total No. of Questions : 6]

SEAT No. :

P4799

[Total No. of Pages : 1

[5545]-3004

L.L.M. (Semester - III)

Consumer Law

(2013 Pattern) (Credit System)

Time : 3 Hours]

[Max. Marks :50

Instructions to the candidates:

- 1) Question No.1 is compulsory. It carries 14 Marks.
- 2) Out of the remaining attempt any three.
- 3) Figures to the right indicate full marks.

Q1) Write Detailed Notes (Any two) :

[14]

- a) National Commission.
- b) Unfair Trade Practice.
- c) Consumer Disputes regarding Insurance Claims.

Q2) "Modern State functions as the protector or dispenser of social service, industrial manager, economic controller and as arbitrator, and has to take within its functional ambit the protection of consumer." In the light of the above statement explain as to how the Consumer Protection Act has helped in the development of consumer jurisprudence in India. [12]

Q3) Explain the Maxim "caveat emptor" and its relationship with the maxim "caveat venditor" with the help of latest case law. [12]

Q4) Explain the role and function of the Consumer Protection councils at the Central and the State level in the Consumer Protection Act, 1986. [12]

Q5) Elucidate the conflict between Consumer Protection Act and other enactments with the help of relevant provisions. [12]

Q6) Critically analyze the role of Consumer Dispute Redressal Agencies constituted under the Consumer Protection Act, 1986. [12]



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Total No. of Questions—6]

[Total No. of Printed Pages—2

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[5445]-3004

S.Y. LL.M. (III Semester) EXAMINATION, 2018

CONSUMER LAW

Specialisation Subject Cluster—II

(Business Law)

(2014 PATTERN)

Time : Three Hours

Maximum Marks : 50

N.B. :— (i) Question No. 1 is compulsory. It carries 14 marks.

(ii) Out of remaining attempt any *three* questions.1. Write detailed notes on (any *two*) :

- (a) Consumer
- (b) United Nation and Consumer Protection
- (c) Caveat emptor

2. Explain the various provisions for consumer dispute and unfair trade practice with reference to Consumer Protection Act, 1986.

3. Discuss the historical development of Consumer Protection Law in India with reference to judicial interpretation and explain the various laws dealing with consumer complaints?

P.T.O.

4. Explain the meaning and instances of deficiency of Negligence in services and kinds of Negligence under Consumer Protection Act.
5. Explain the consumer dispute redressal agencies with special reference to National Commission Establishment Composition and Jurisdiction.
6. Critically analyse of role of National and State Consumer Councils for the protection of right of the consumer.

Total No. of Questions—6]

[Total No. of Printed Page—1

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[5338]-3004

LL.M. (Semester III) EXAMINATION, 2018

CONSUMER LAW

Paper 11

Specialisation Subject Cluster-II

(Business Law)

(2014 PATTERN)

Time : Three Hours

Maximum Marks : 50

N.B. :— (1) Question No. 1 is compulsory. It carries 14 marks.  
 (2) Out of remaining attempt any *three*. It carries 12 marks each.

Q. 1) Write Detailed Notes: (Any Two)

- United Nations and Consumer Protection
- Consumer Dispute
- Consumer

Q.2) a) Explain the provisions related to caveat emptor?

b) Explain the various laws dealing with consumer complaints?

Q.3) What is the meaning of unfair trade practices, Defect in goods and deficiency in services support your answer with illustrations and judicial pronouncement?

Q.4) Explain In details Aims , object and deveiopment of Consumer protection Act with reference to current scenario.

Q. 5) Explain the role of consumer councils for the protection of right of the consumer?

Q.6) Discuss in details the composition, Functions, jurisdiction, Powers and authorities of state commission?

[5338]-3004

Total No. of Questions—6]

[Total No. of Printed Pages—2

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**[5238]-3004****LL.M. (Second Year) (Third Semester) EXAMINATION, 2017****CONSUMER LAW****(Specialisation Subject Cluster-II).****(Business Law)****(2014 PATTERN)****Time : Three Hours****Maximum Marks : 50****N.B. :— (i) Question No. 1 is compulsory. It carries 14 marks.****(ii) Out of the remaining attempt any three. Figures to the right indicate full marks.****1. Write detailed notes on any two) :**

- (a) National Commission**
- (b) Medical Negligence**
- (c) Consumer Protection Act and conflict with other enactments.**

**2. Discuss the historical development of Consumer Protection Law in India with reference to Judicial interpretation and contribution of United Nations guideline for development of consumer protection.**

**P.T.O.**

- ✓60
3. (a) Explain aim and objects of Consumer Protection Act.  
(b) What is the meaning of consumer dispute and defect in goods?
  4. Explain the concept of deficiency in services in various professions include insurance service, banking and financial services and housing etc.
  5. What is the meaning of consumer, consumer dispute and unfair trade practice under Consumer Protection Act? Support your answer with illustration and judicial interpretation.
  6. Explain the consumer dispute redressal agencies with reference to district forums establishment, composition and judicial process.

Total No. of Questions : 6]

P2340

SEAT No. :  

[Total No. of Pages : 1

[5138]3004

LL.M. (Semester - III)

**CONSUMER LAW (Business Law)**  
**(2013 Pattern) (Credit System)**

Time : 3 Hours]

1 MAY 2017

[Max. Marks : 50

Instructions to the candidates:

- 1) Question No. 1 is compulsory. It carries 14 marks.
- 2) Out of the remaining attempt any three.
- 3) Figures to the right indicate full marks.

Q1) Write Detailed Notes (Any two);

[14]

- a) Consumer Complaint.
- b) Remedies for consumer disputes besides Consumer Protection Act, 1986.
- c) Deficiency in Service.

Q2) Explain how International Law and especially the United Nations have influenced Consumer Protection Law in the light of UN guidelines of Consumer Protection, 1985.

[12]

Q3) Elucidate the concept of "consumer" with reference to purchase of Goods and Services. Support your answer with relevant case law.

[12]

Q4) Explain the aim and object of Consumer Protection Act, 1986. Discuss the contribution of the Consumer Protection Act in the development of consumer jurisprudence in India.

[12]

Q5) Medical Negligence has been brought under the purview of the Consumer Protection Act on account of "Deficiency in Service". Critically analyze various aspects related to medical negligence justifying the above statement.

[12]

Q6) E-Commerce and online shopping has opened new avenues of creating the 'seller-consumer' relationship. Describe the impact of online shopping on the jurisdiction, powers and the procedure of the various Consumer Dispute Redressal Agencies.

[12]

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Total No. of Questions : 6]

P1525

[5042]-303

LL.M.

CONSUMER LAW

(Business Law) (Credit System)

(Specialisation) (2014 Pattern) (Semester - III) (Cluster - II)

Time : 3 Hours]

[Max. Marks : 50

Instructions to the candidates:

- 1) Question No.1 is compulsory. It carries 14 Marks.
- 2) Out of the remaining attempt any three.
- 3) Figures to the right indicate full marks.

Q1) Write Detailed Notes (Any Two):

[14]

- a) Consumer.
- b) Caveat Emptor.
- c) Medical Negligence.

Q2) Explain the consumer movement throughout the world. Trace the evolution of consumer movement in India and discuss the historical development of Consumer Protection law in India.

[12]

Q3) "With the advent of Liberalization, Privatization and Globalization Policy there has been a change in the Market Policy in India". In the light of above statement, elucidate the importance of Consumer Protection Act in the current era. [12]

Q4) What is the meaning of "Defect in Goods" and "Deficiency in Services"? Support your answer with apt illustrations.

[12]

Q5) "In case of a conflict between two legislations, the law having overriding effect will prevail". In the light of the above rule of interpretation examine various laws which are in conflict with the Consumer Protection Act, 1986.

[12]

Q6) "The Consumer Protection Act, 1986 provides for setting up of quasi-judicial bodies at the District, State and National levels for the redressal of consumer disputes". At the backdrop of this statement explain the procedure along with the jurisdiction provisions of the State Commission and the National Commission under the said Act.

[12]



Total No. of Questions : 6]

P2514

[4942]-3004

SEAT No. :  

[Total No. of Pages : 1

LL.M.

CONSUMER LAW

Specialisation Subject Cluster - II

(Business Law)

(2013 Pattern) (Credit System) (Semester - III) (Paper - 11)

MAY 2016

Time : 3 Hours]

[Max. Marks : 50

Instructions to the Candidates:

- 1) Question no.1 is compulsory. It carries 14 Marks.
- 2) Out of remaining, attempt any three. Figures to the Right indicate Full Marks.

Q1) Write Detailed Notes: (Any Two)

[14]

- a) Consumer.
- b) Procedural Provisions of State Commission.
- c) Unfair Trade Practices.
- d) Complainant.

Q2) Explain the meaning and Concept of Deficiency in Service. Enumerate the instances of deficiency in service in Banking and Finance services, Insurance Services and Housing Profession. Substantiate your answer with appropriate examples.

[12]

Q3) Explain the historical development of consumer protection in India.

[12]

Q4) Discuss in detail the composition and jurisdiction of National Commission.

[12]

Q5) Explain the rights of the consumers under International Law and Indian Law.

[12]

Q6) Critically analyze the role of the consumer councils for the protection of rights of the consumer.

[12]

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