



DECCAN EDUCATION SOCIETY'S
Shri. Navalmal Firodia Law College , Pune
MOOT COURT SOCIETY
PRESENTS
17th EDITION
Lokmanya Tilak National Appellate
Moot Court Competition
2025
On 21st and 22nd February 2025

LADY JUSTICE

PATRONS OF SHRI. NAVALMAL FIRODIA LAW COLLEGE



SHRI. PRAMOD RAWAT

(Chairman, Council & Governing Body, DES, Pune)

ADV. ASHOK PALANDE

(Vice-Chairman, Council & Governing Body, DES,
& Chairman, CDC, SNFLC, Pune)



DR. ANAND KATIKAR

(Secretary, Member, Governing Body, DES, Pune)

DR. SUNITA ADHAV

(Principal, DES SNFLC, Pune)



FACULTY INCHARGE



MS. KAVERI DEO
(Asst. Prof. At DES SNFLC)

MS. MADHURA APTE
(Asst. Prof. At DES SNFLC)



CHAIRMAN'S ADDRESS

Dear Students,
It is an overwhelming moment to invite you to the prestigious Lokmanya Tilak National Appellate Moot Court Competition hosted by DES's Shri Navalmal Firodia Law College.

Lokmanya Tilak, an astute lawyer & staunch nationalist had pioneered the foundation of Deccan Education Society & with due respect, we carry forward his legacy of developing national character through our endeavors like such Moot Court Competition. You all are welcome to showcase your analytical & advocacy skills on the historical platform of LTNA!



ADV. ASHOK PALANDE
(Vice-chairman, Council & Governing Body,
DES, & Chairman, CDC,
SNFLC)

**“WISHING YOU ALL
THE BEST”**

PRINCIPAL'S ADDRESS

Dear Students,
With great pleasure, I present before you , our Annual Moot Court Competition, “Lokmanya Tilak National Appellate Moot Court Competition”.

It gives us pride to host such competition in the name of Lokmanya Balgangadhar Tilak, to continue carrying his legacy in the memory. His pivotal role in founding Deccan Education Society and vision behind it, is what we try to capture and implement through this competition. This year we will be hosting 17th Edition of the competition. This Competition provides the platform to all participants to interact with their peers from all over the country.



DR. SUNITA ADHAV
(Principal, DES SNFLC)

**“WISH YOU ALL
THE BEST”**

ABOUT THE COLLEGE

DES's Shri Navalmal Firodia Law College has entered in its 21st year, keeping pace with the social change and answering responsibly, all the demands of any complex and intricate global legal set up.

We have brought about tremendous metamorphosis in terms of inculcating legal education through the innovative practices leading to advocacy & contributing to legal fraternity at global level.



**“MAKING EXCELLENCE
A PREVAILING ATTITUDE”**

ABOUT THE COMPETITION

The prime goal of legal education is to provide classroom teaching with actual situation of professional practice. Moot Court activity in general and Moot Court competition in particular, is regarded as a best tool that can offer a law student a real court room experience.

Appellate advocacy competition model is being presented as one such improvisation over the conventional moot court competition model. By arguing appeals, the participants will explore a range of soft skills, forensic presentation etc. which is the uniqueness of this competition.





AWARDS

WINNING TEAM -

Prize Money of ₹25,000/- and Certificates with Trophy

RUNNERS- UP TEAM-

Prize Money of ₹15,000/- and Certificates with Trophy

BEST SPEAKER-

Prize Money of ₹10,000/- and Certificate with Trophy

BEST MEMORIAL-

Prize Money of ₹10,000/- and Certificates and Trophy

• ITINERARY

DAY 1 - 21st February 2025

<u>Breakfast and Registration.</u>	<u>8:00am to 9:00am</u>
<u>Inauguration Ceremony.</u>	<u>9:15am to 10:15am</u>
<u>Preliminary Round I</u>	<u>10:30am to 1:30pm</u>
<u>Lunch Break</u>	<u>1:30pm to 2:30pm</u>
<u>Preliminary Round II</u>	<u>2:30pm to 5:00pm</u>
<u>Tea Break</u>	<u>5:00pm to 5:30pm</u>
<u>Results and Draw of Lots</u>	<u>5:30pm to 6:00pm</u>

DAY - 2 22nd February 2025

<u>Breakfast and Registration</u>	<u>7:30am to 8:00am</u>
<u>Semi Final Round</u>	<u>8:15am to 11:15am</u>
<u>Final Round</u>	<u>11:30am to 1:00pm</u>
<u>Lunch</u>	<u>1:00pm to 2:00pm</u>
<u>Valedictory Session</u>	<u>2:30pm to 3:30pm</u>



REGISTRATION CONTACT

These numbers are to be contacted for registration process.

• **AKSHAT BHAT**

+91 72190 05222

• **TANVI SHINDE**

+91 84462 81104



Scan QR for more details



Gate No. 3, Fergusson College Campus, Near Tukaram
Mandir, Pune, Maharashtra 411004



**DECCAN EDUCATION SOCIETY'S
SHRI NAVALMAL FIRODIA LAW COLLEGE, PUNE**

MOOT COURT SOCIETY ORGANISES

**LOKMANYA TILAK NATIONAL APPELLATE
MOOT COURT COMPETITION**

(17th EDITION) 2024-25

RULES

1. Docket:

The Docket contains the Brochure, Rule sheet, Registration Form and Feedback Form. It must be noted that no separate fact dossier would be provided. The facts of the case are to be ascertained from the given moot problem. On the basis of the documents provided, the participants shall prepare an Appeal Memorial (for the Appellant) and a Reply Memorial (for the Respondent).

2. Eligibility for participation:

Students pursuing the 3-year LL.B. course or the 5-year integrated law course from any recognized law school/college/university within India in the Academic Year 2024- 25 shall be eligible to participate. **Only one team from one college is allowed to participate.**

3. Registration and Fees:

Separate google form will be circulated for online registration. Student shall attach a scanned copy of registration form, undertaking and payment receipt to google form. Format of the registration form, along with the undertaking, is provided in the annexure of the rulesheet and must be submitted on the day of the competition at **DES's Shri Navalmal Firodia Law College, Gate No. 3, Fergusson College Campus, Fergusson College Road, Pune– 411 004.**

Only one team is allowed to participate on behalf of any recognized law school/college/university. **Age limit** for the participant is **28 Maximum**. Registration fees are **Rs. 2,500/-** and for **accommodation extra 1000/-** Rs. Shall be paid by the participant team.

Last date for registration is 15th January, 2025.

Registration fees of **Rs. 2,500/- (Rupees Two Thousand Five Hundred inclusive of GST only)** is to be paid by participating team, by NEFT drawn in favour of “**D. E. Society's Navalmal Firodia Law College**”, Payable at Pune and the payment shall reach by **15th January, 2025**. The Account details are as follows: **D.E.Society Shri Navalmal Firodia Law College HDFC BANK, FC Road, Pune. Account Number (A/C: 50100302351126)** and **IFSC code (IFSC: HDFC0000103)** The said registration fees, once paid, shall not be refunded under any circumstances. **(Payment must be in the form of NEFT only. No Cash shall be accepted under any circumstances)**

Upon successful online submission of the duly filled Registration Form and the NEFT receipt, the participating team will receive an acknowledgment mail within 2 days from the Organizers notifying the Confirmation and Team Code. Student shall use such team code and not their personal names on Memorials. After the said Registration, Code has been allotted to a team, only the said code shall be used in all future communications between the team and the Organizers. Apart from the Team Code, no names, logos, seals or any such

symbolic or other representation which may reveal the identity of a law school/college/university are to be used in any communications with the Participants.

4. Team Composition:

Every team shall consist of **three members** (two speakers and one researcher). Only the speakers shall be allowed to address the judges in their rounds. The researcher may speak only at the discretion of the judges.

5. Conduct of the Competition:

The Competition shall be conducted in the premises of **Deccan Education Society's Shri Navalmal Firodia Law College, Gate No. 3, Fergusson College Campus, Fergusson College Road, Pune – 411 004**. The Competition shall be conducted over the following rounds: Preliminary round 1 and 2 to be conducted on **21st Feb. 2025**; Semi-final round and Final round to be conducted on **22nd Feb. 2025**. One day before the competition, draw of lots shall be conducted through online mode i.e. MS Teams application. Same shall be conveyed to every team. One unique Team Code will be the identity of every participating team for the purpose of determining their sides, memorial exchange and courtroom in the course of the competition.

6. Format of the rounds

In the Preliminary rounds, each team shall argue twice; once for the Appellant and once for the Respondent. Each team shall be judged by a panel of two judges. A team earning the higher aggregate speaking score as against their opponents shall be deemed to have won that round.

Top 4 teams with the aggregate scores shall progress to the Semi- final rounds. If there is a tie between the aggregate scores of any two teams, the rank shall be decided by the memorial scores of the concerned teams. Top 2 teams from semi-final round shall progress to final round. In the event of any confusion/conflict/dispute, the decision of the organizer shall be final.

Oral rounds

The language of the court shall be **English**.

For both the Preliminary rounds, each team shall be given 20 minutes to advance their oral arguments. The two speakers may divide between themselves the said time period at their discretion, subject to a maximum of 13 minutes per speaker. Each team may reserve a maximum of 3 minutes for rebuttal, which shall be included in the main speaking time of 20 minutes.

For the Semi-final rounds, each team shall be given 30 minutes to advance their oral arguments. The two speakers may divide between themselves the said time period at their discretion, subject to a minimum of 10 minutes per speaker. Each team may reserve a maximum of 5 minutes for rebuttal, which shall be included in the main speaking time of 30 minutes.

For the Final round, each team shall be given 45 minutes to advance their oral arguments. The two speakers may divide between themselves the said time period at their discretion, subject to a minimum of 18 minutes per speaker. Each team may reserve a maximum of 5 minutes for rebuttal, which shall be included in the main speaking time of 45 minutes.

All teams shall notify the Court masters, before their round begins, of the amount of time which they intend to set aside for the rebuttal/surrebuttal, subject to the aforementioned limits. The Appellants shall exercise their right of rebuttal only after the completion of the main arguments of the Respondents. The Respondents shall exercise their right of surrebuttal only after the completion of the rebuttal conducted by the Appellants.

Teams are expected to carry with themselves, in printed form, all the authorities on which they intend to rely in the course of their arguments. During the course of the oral rounds, no team shall be allowed to submit, to the judges, any material containing a pictorial/audio/visual representation, except that material

which forms part of the Paper Book for Civil Appeal. No team shall be allowed to use laptops/tabs/mobile phones or any other electronic device for any kind of assistance in the course of the rounds.

Memorials:

Each team must submit the soft copies of the Memorials for Appellant and Respondent till the date of memorial submission in PDF format (".pdf" file extension) by e-mail to desmcs2019@gmail.com. The Organizers shall not be responsible for non- receipt or non-compatibility of the soft copies sent by them. The Organizers shall acknowledge the receipt of only those mails in which the attachments can be viewed.

Soft copies of memorials submitted after the deadline for submission shall incur a deduction of one mark per day. Soft copies of memorials submitted after **30th January, 2025** shall not be taken in consideration for the Best Memorial award.

Each team must submit 2 hard copies of their Memorials (2 copies of the Appellant Memorial and 2 copies of the Respondent Memorial) on the day of the competition, i.e 21st February, 2025 during the registration time at the Registration desk in the college. The Organizers shall not be responsible for any loss/damage/delay caused to the receipt of the Memorials.

Teams shall adhere to the following requirements while submitting their Memorials (both soft and hard copies):

- The language of written pleadings in the Memorials shall be English.
- Memorials must be printed on A-4 size white paper (on one side) with black ink and must be neatly spiral-bound.
- The text of the main body of the Memorial must be in Times New Roman, font size 12, with 1.5 line spacing, justified alignment.

- The text of the footnotes (if any) must be in Times New Roman, font size 10, single line spacing. A uniform method of citation of authorities must be used.
- Each page must have a margin of 1 inch (2.54 cm) from all sides. The total page count of the Memorials must not exceed 50 pages (including the cover page).
- The cover page of every memorial should adhere to the following colour scheme: **Blue for Appellant Memorial** and **Red for Respondent Memorial**. Every Memorial shall consist of the following pages:

➤ Cover Page:

1. Team Code in the upper-right corner with the first letter of the side to which that Memorial pertains. For example, if a team has been allotted Team Code: 11, their Memorials shall contain the marking “11A” for their Appellant Memorial and “11R” for their Respondent Memorial.
2. The name and year of the competition.
3. The case title, number and year of Appeal.
4. The party/side for which the Memorial has been prepared.
5. The name of the Court/Tribunal hearing the Appeal.
 - Table of Contents.
 - Index of Authorities.
 - Statement of Jurisdiction.
 - Statement of Facts (not exceeding 2pages).
 - Statement of Issues.
 - Summary of Arguments (not exceeding 3pages).
 - Arguments Advanced.
 - Prayer.

Failure to adhere to the aforementioned Memorial pattern shall attract negative marking.

There shall be a deduction of one mark for every page exceeding the set limit of 50 pages.

Scoring:

The Memorials shall not contain any information concerning the names or display of logos of their colleges/universities/participating members etc.

Memorials:

Every Memorial shall be scored out of a total of 40 marks.

The Memorials shall be evaluated based on the following criteria:

- Research and analysis (10 marks)
- Clear and persuasive writing (10 marks)
- Use of authorities and precedents (10 marks)
- Adherence to the given format (10 marks)

Oral rounds :

Every Speaker shall be scored out of a total of 60 marks.

Every Speaker shall be evaluated based on the following criteria:

- Clarity of facts and procedure (20 marks)
- Articulation, structure and content of argument (20marks)
- Use of authorities (10 marks)
- Advocacy skills and court etiquette (10 marks)

Dress Code:

All participants must wear black and white formal attire prescribed as follows:
Men must be dressed in Western formal attire, i.e. white shirt, black trousers,

black blazer and black tie.

Women must be dressed in Western formal attire, i.e. white shirt, black trousers and a black blazer, or Indian formal attire, i.e. white *kurti*, black leggings and a black blazer.

All participants are required to adhere to the aforementioned dress code while participating in or being audience to semi – final and final round of the competition.

Food, Accommodation & Travel:

Accommodation shall be provided from 20th February 2025 Afternoon till 22nd February, 2025 afternoon subject to payment of the Separate Accommodation Fee i.e. Rs. 1000/- (including dinner facility on 20th Feb & 21st Feb, 2025).

Accommodation shall be provided only for colleges outside Pune. When an acknowledgment mail is sent in response to successful registration by a college outside Pune, a Travel Form shall be attached thereto. Accommodation shall be provided only to those colleges that send their duly filled Travel Forms with college stamp on or before, 15th January, 2025. The student shall inform regarding the accommodation till 15th January, 2025. Request for accommodation thereafter shall not be entertained.

Prizes:

The following prizes along with their rewards form part of the competition:

Winning Team –Prize Money of ₹25,000/-, and Certificates with Trophy.

Runners-up Team – Prize Money of ₹ 15,000/-, and Certificates with Trophy.

Best Speaker – Prize Money of ₹ 10,000/-, and Certificates with Trophy.

Best Memorial – Prize Money of ₹ 10,000/-, and Certificates with Trophy.

Miscellaneous:

- No team shall indulge in any act of misconduct during audio-visual recording or virtual conferencing, undermining the credibility of judges or that of the competition. Any act to the contrary may lead to immediate disqualification from the competition without scope of appeal.
- No team shall try to disclose their identity or ask the Judges of their identities, if the team is found violating this rule, strict actions will be taken by the Coordinators of the Competition.
- Any behaviour of indiscipline with the Coordinators or any other staff member or student volunteer shall be dealt with strictly and may lead to immediate disqualification from the competition without scope of appeal.
- No team shall ask for feedback immediately on completion of any round. However, at the end of all the rounds the participants may talk to the judges, with minimum inconvenience caused to them.
- Any attempt to approach the framer of the moot problem or the panel of judges of the competition, prior to the competition shall be dealt with strictly and may lead to immediate disqualification from the competition without scope of appeal.
- The organizing committee reserves the right to amend, modify or repeal any of the rules if so required and as they deem appropriate. Participating teams shall receive adequate notice of any/all such amendments or modifications to the rules.
- If anything, not covered by rules the decision of organizing committee will be binding. No team is allowed to use mobile phones during any of the oral rounds, for the purposes of research, phone call, texting, or any other purposes.
- It is hereby clarified to all the participants that the final scoresheets of the oral rounds shall not be disclosed to any participant/ any organization in the event

of any query in regard to the demand of the scoresheets, it shall not be obligatory on the organizers to address or redress the same. (Format of undertaking)

- ANNEXURE 1- REGISTRATION FORM; ANNEXURE 2- UNDERTAKING

All queries regarding the competition or moot problem shall be sent to desmcs2019@gmail.com on or before **25th January, 2025**.

These rules are not exhaustive and the organizers reserve the right to modify/alter/ repeal any rules contain herein, for which a prior notice shall be given to the participants.

List of Important Dates:

Sr. No	Particulars (Deadlines)	Dates (All in 2025)
1	Last date of Registration (Google form)	15 th January
2	Submission of queries for clarification	25 th January
3	Soft copies of memorial submission	30 th January
4	Hard copies of registration forms along with the NEFT acknowledgment	21 st February
5	2 Hard copies of memorial submission (on the day of competition)	21 st February
6	Draw Of Lots (MS Teams app online mode)	20 th February
7	Inauguration and Preliminary rounds	21 st February
8	Semi-final rounds, Final round & Valedictory Function	22 nd February

Contact Details

Faculty Coordinator:

Asst. Prof. Kaveri Deo & Asst. Prof. Madhura Apte

Student Coordinators:

Akshat Bhat – (7219005222), Tanvi Shinde – (8446281104)

Thank You.

ANNEXURE 1:



**DECCAN EDUCATION SOCIETY'S
SHRI NAVALMAL FIRODIA LAW COLLEGE, PUNE**

MOOT COURT SOCIETY ORGANISES

**LOKMANYA TILAK NATIONAL APPELLATE
MOOT COURT COMPETITION.**

(17th EDITION)

21st and 22nd February, 2025.

**KINDLY FILL AND SIGN THE REGISTRATION FORM AND THE
UNDERTAKING (separate undertaking for each participant)
MENTIONED IN ANNEXURE 1 AND ANNEXURE 2
RESPECTIVELY. SUBMIT THE HARDCOPY OF THE SAME ON
THE DAY OF COMPETITION AND SAME SHALL BE
ATTACHED TO THE GOOGLE FORM.**

REGISTRATION FORM:

Name of Institution:

Team Details:

SPEAKER 1:

Name & Signature: _____

Class/Batch: _____

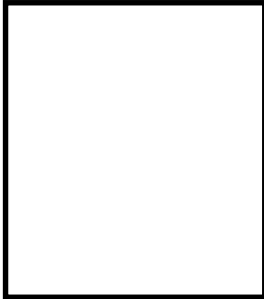
Contact No.: _____

SPEAKER 2:

Name & Signature: _____

Class/Batch: _____

Contact No.: _____



RESEARCHER 1:

Name & Signature: _____

Class/Batch: _____

Contact No.: _____

NAME & SIGNATURE OF PRINCIPAL/HEAD OF THE INSTITUTION:

Name: _____

Signature: _____

Seal of the Institution: _____

ANNEXURE 2:



**DECCAN EDUCATION SOCIETY'S
SHRI NAVALMAL FIORDIA LAW COLLEGE, PUNE
MOOT COURT SOCIETY ORGANISES**

**LOKMANYA TILAK NATIONAL APPELLATE
MOOT COURT COMPETITION.
(17th EDITION)**

21st and 22nd February, 2025.

UNDERTAKING:

I, _____ (Name of Participant), from
_____ (Name of the Institution)
with Team Code _____ allotted to me for Lokmanya
Tilak National Appellate Moot Court Competition (17th Edition) 21st and 22nd February,
2025 undertake to strictly abide by all rules which have been communicated to me very
clearly and beforehand. I know and understand that following the rules strictly is for my
own safety and security and that I shall render myself liable to strict penalty/ action if
I'm found violating the same. I also understand and know that if despite communicating
these rules well in advance to me, if I break / violate the safety and discipline rules, I
shall be doing so at my own risk, and the organizers shall not be responsible for the
consequences emerging therefrom. I hereby undertake to co- operate and abide by all the
rules.

Signature of Participant

Date:

MOOT PROPOSITION

M/s Alpha Industries, a manufacturer of electronic components, entered into a supply contract with M/s Beta Corporation, a distributor, on January 15, 2022. The contract stipulated that Beta Corporation would purchase worth ₹5 crore over the next financial year. Payment was to be made within 30 days of invoice submission, failing which a 12% per annum interest on delayed payments would apply.

From July 2023, Beta Corporation defaulted on payments amounting to ₹2 crore, despite repeated reminders and demands by Alpha Industries. On March 15, 2024, Alpha Industries issued a legal notice demanding the payment of dues along with interest. However, Beta Corporation disputed the claim, alleging that the goods supplied were defective and failed to meet industry standards.

On May 1, 2024, Alpha Industries filed a commercial suit in the District Commercial Court, seeking recovery of ₹2 crore along with interest and damages for reputational harm amounting to ₹50 lakh. Beta Corporation challenged the maintainability of the suit, claiming that Alpha Industries had failed to exhaust alternative dispute resolution mechanisms required before initiating litigation, as per the applicable legal framework.

The District Court, however, proceeded to issue summons to Beta Corporation without addressing the objection regarding the alternative dispute resolution process. It framed issues and scheduled the matter for evidence. Aggrieved by the decision to proceed without addressing the preliminary objection, Beta Corporation filed an appeal before the High Court, arguing that the suit was filed prematurely and that compliance with procedural prerequisites should have been addressed before proceeding further.

In support of its decision to file the suit directly, Alpha Industries presented several pieces of evidence, including an internal email from Beta Corporation admitting liability for the dues, dated April 10, 2024; a notarized affidavit from a third-party quality inspector attesting to the compliance of the goods with the contract; and Beta Corporation's previous refusal to respond to invitations for out-of-court settlement in similar matters. However, the District Court refused to consider this evidence, citing procedural technicalities. Beta Corporation contended that such evidence was irrelevant to the question of compliance with procedural requirements and sought outright rejection of the suit.

The High Court is now tasked with determining whether the suit filed by Alpha Industries was maintainable in light of the procedural objections raised by Beta Corporation. Participants are required to analyze the issues arising from the procedural requirements for filing the suit, the actions of both parties, and the consequences of any deviations.

Participants are also expected to frame the relevant issues based on the facts of the case.

Annexures are attached herewith.

Annexure 1

1. Internal Email from Beta Corporation

[Beta Corporation – Internal Communication]

Date: April 10, 2024

From: accounts@betacorp.com

To: legal@betacorp.com

Subject: Outstanding Dues to M/s Alpha Industries

Dear Legal Team,

As per our records, we currently owe M/s Alpha Industries an amount of ₹2,00,00,000 (Rupees Two Crore) for invoices raised between July 2023 and December 2023. Although we have raised concerns about the quality of certain shipments, the payment remains overdue.

Please review the matter and advise if any interim payment is necessary to avoid further escalation.

Best regards,

Rajesh Kumar

Accounts Manager

Annexure 2

2. Third-Party Quality Inspection Report

[XYZ Labs – Independent Inspection Report]

Date: March 5, 2024

Reference No.: QI/ALPHA/2024-03

Inspection Conducted For: M/s Alpha Industries

Inspection Location: Alpha Industries Manufacturing Facility, Pune

Objective: Assessment of compliance with quality standards as per the supply agreement with M/s Beta Corporation.

Findings:

1. The goods supplied during the period from July 2023 to December 2023 meet the agreed technical specifications as outlined in the supply agreement.
2. No material defects or deviations from quality standards were observed during the inspection.

Conclusion:

Based on the inspection conducted, the goods supplied by M/s Alpha Industries comply with the contractual quality standards.

Inspector Details:

- Name: Pooja Mehra
- Certification: ISO 9001 Lead Quality Auditor
- Affiliation: XYZ Labs

(Signature)

Pooja Mehra

Annexure 3

3. Correspondence on Mediation in Previous Disputes

[Notice of Mediation – Case 1]

Date: January 15, 2023

From: Advocate Ramesh Gupta, Counsel for XYZ Ltd.

To: M/s Beta Corporation

Subject: Notice of Pre-Institution Mediation under Section 12A

Dear Sir/Madam,

In accordance with Section 12A of the Commercial Courts Act, we hereby invite you to participate in pre-institution mediation for the resolution of our dispute over non-payment of ₹1.5 crore. Please confirm your availability within seven (7) days of receiving this notice.

Regards,

Ramesh Gupta

[Response Status]: No reply received from Beta Corporation.

[Notice of Mediation – Case 2]

Date: June 20, 2023

From: Advocate Sushmita Rao, Counsel for ABC Ltd.

To: M/s Beta Corporation

Subject: Notice of Pre-Institution Mediation under Section 12A

Dear Sir/Madam,

We invite you to a mediation session to address the non-fulfillment of contractual obligations under our agreement dated January 2022. Kindly confirm your availability within the statutory timeline.

Regards,

Sushmita Rao

[Response Status]: No reply received from Beta Corporation.

4. Defect Reports from Customers

[Customer Complaint 1]

Date: August 15, 2023

From: SunTech Electronics Pvt. Ltd.

To: M/s Beta Corporation

Subject: Defective Goods Supplied

Dear Sir/Madam,

We regret to inform you that the electronic components supplied under Invoice No. BC12345 are defective. Several units failed during quality testing, leading to delays in our production schedule. Please arrange for replacements at the earliest.

Regards,

Anita Desai

Quality Control Manager

[Customer Complaint 2]

Date: October 10, 2023

From: SparkTech Solutions Ltd.

To: M/s Beta Corporation

Subject: Product Failure Report

Dear Sir/Madam,

The microchips supplied under your shipment dated September 2023 have shown a failure rate of 20% during testing. Kindly investigate this issue and provide immediate resolutions.